

Metadata of the chapter that will be visualized in SpringerLink

Book Title	Intelligent Decision Making in Quality Management	
Series Title		
Chapter Title	Software Architecture Quality of Service Analysis Based on Optimization Models	
Copyright Year	2016	
Copyright HolderName	Springer International Publishing Switzerland	
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Abstract

The ability to predict Quality of Service (QoS) of a software architecture supports a large set of decisions across multiple lifecycle phases that span from design through implementation-integration to adaptation phase. However, due to the different amount and type of information available, different prediction approaches can be introduced in each phase. A major issue in this direction is that QoS attribute cannot be analyzed separately, because they (sometime adversely) affect each other. Therefore, approaches aimed at the tradeoff analysis of different attributes have been recently introduced (e.g., reliability versus cost, security versus performance). In this chapter we focus on modeling and analysis of QoS tradeoffs of a software architecture based on optimization models. A particular emphasis will be given to two aspects of this problem: (i) the mathematical foundations of QoS tradeoffs and their dependencies on the static and dynamic aspects of a software architecture, and (ii) the automation of architectural decisions driven by optimization models for QoS tradeoffs.

Keywords (separated by '-')

Quality of service - Software architecture - Optimization - Medical informatics system



Chapter 14

Software Architecture Quality of Service Analysis Based on Optimization Models

Pasqualina Potena, Ivica Crnkovic, Fabrizio Marinelli and Vittorio Cortellessa

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Keywords Quality of service · Software architecture · Optimization · Medical informatics system

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14.1 Introduction

The presence in the market of standard off-the-shelf components/services has drastically changed in the last decade the development process of component-based and service-based systems (as claimed, e.g., in Szyperski 2002).

A software system today is no more conceived as a product to be built “from scratch”; rather software engineers aim at building a system where several software units—components/services, each satisfying a certain number of requirements—interact each other and with users to accomplish the tasks required.

Requirements can be partitioned in functional and non-functional. The former concerns “what” the software has to do, while the latter concern “how” the software works. In a service-oriented architecture, in practice, functional requirements determine the services the system should provide, whereas non-functional requirements (that determine the Quality of Service of the system), are constraints on the services offered by the system, such as timing constraints or constraints on the development process (Sommerville 2004).

The properties (functional and non-functional) of the final software product therefore heavily depend on (i) the properties of the reused software units and those of newly built software units, as well as on (ii) the way these software units are assembled (i.e. the software architecture).

In the last years several research efforts have been devoted to the definition of models representing dependencies between non-functional properties of single elements and the properties of the whole system.

External properties (i.e., system attributes) are functions of both internal properties (i.e. attributes of elementary components or services) and other factors, such as system architecture or usage profile. Developers must therefore address how the integrated system inherits attributes of elementary parts. For example, if you integrate several high performance or high-reliability components, what can you say about the performance or reliability of the system as a whole? Similarly, if you integrate a combination of low and high-quality components, how can you assess and improve the resulting system’s quality? (Brereton and Budgen 2000). The formulation of such models is not easy due to complex relationships between components that may be hard to express in a closed form.

Component-Based Software Engineering (CBSE) and Service-Oriented Software Engineering (SOSE) are the most dominant disciplines that deal with problems of building software systems based on (reused and newly built) components/services (Breivold and Larsson 2007). The ability to predict QoS of a software architecture has to be supported by a large set of decisions arising from several phases of the software lifecycle that span from design, through implementation-integration, to adaptation phase. However, due to the different amount and type of information available, different prediction approaches should be introduced in each phase.

In the design and implementation phase, elementary software units are typically selected and verified/tested alone or in combination with other (selected) software

units at the aim of choosing the combination that best fits the goals. In fact, it is well known (Wallnau and Stafford 2002) that even if isolated components correctly work, an assembly of them may fail due to not immediately apparent dependencies and relationships, such as shared data and resources. Besides, since the software units always have to be deployed on an hardware platform, the best mapping of software onto hardware with respect to certain criteria (e.g. performance of the whole system) has to be considered as well. Finally, an existing software unit (or a set of units) would be replaced and/or new units would be adopted in the maintenance phase, e.g., when the requirements of the system evolve or when the vendor of the component releases an updated version,¹ while keeping other units unchanged.

On the basis of the above considerations, it is evident that the architectural decisions must be carefully carried on taking into account non-functional properties (besides functional ones). In fact, functionally equivalent software units (to be used for replacing existing software units or to be added to the system) may heavily differ in their non-functional properties, affecting in this way the QoS at various extents. We hence forth refer to functionally equivalent software units that differ for their non-functional properties as to *instances*.

One of the most prominent characteristic of a software unit is its cost. In general, the cost of an in-house developed component depends (among others) on the development and testing effort required to deliver the component. On the other hand, the cost of a purchased component depends (among others) on its buying price and on the effort needed to adapt it to the working context.

The non-functional properties and the cost of a software unit are typically tied. Indeed, components and services with high quality value in general result to be the more expensive ones. Hence there is an intrinsic trade-off between the cost of a software product, which results from the costs of its elementary elements plus, e.g., the cost for component/service adaptation, and its quality that result from both the non-functional properties of its elementary elements and other characteristics such as the architecture of the system.

In general, the definition of architectural decision criteria based on non-functional properties is not easy. In fact, an elementary unit could be the best one with respect to a certain property, but at the same time it could be either too expensive or not compliant with possibly constraints on other non-functional properties.

Due to the complexity of addressing non-functional criteria in the architectural decision-making process, and given the extremely high number of parameters to consider in order to achieve a (near-) optimal decision, the introduction of quantitative methods and automatic tools would help the software engineers to raise their focus from a human-based search to a machine-based search.

¹A deeper discussion on the peculiarities of the component selection activity within each phase of a development process can be found in Cortellesa et al. (2008).

106 Quantitative methods find their natural definition in the field of optimization. An
107 optimization model allows, for example, to find a solution that minimizes the cost
108 of a software system while satisfying requirements that can be expressed as a set of
109 mathematical constraints. Optimization techniques have been already proposed and
110 used for the analysis of QoS tradeoffs of a software architecture (Aleti et al. 2013).
111 In Sect. 14.2 we discuss this aspect.

112 In this chapter we focus on the optimization-based modeling and analysis of
113 software architecture QoS tradeoffs. A particular emphasis will be given to two
114 aspects of these tasks: (i) the mathematical foundations of QoS tradeoffs and their
115 dependencies on the static and dynamic aspects of a software architecture, and
116 (ii) the automation of the architectural decision-making process driven by QoS
117 tradeoff optimization models.

118 In particular, we present a general optimization model that minimizes the total
119 costs subject to constraints on the level quality of the software architecture. The
120 model can be adopted in (specialized for) one of the lifecycle phases by leveraging
121 available information and parameters, the level of detail of which obviously
122 increases as the development progresses. Then, each specialized form of the general
123 model can be either separately used and solved, if required in a certain lifecycle
124 phase, or used in pipeline feeding with each other, as we will show in our example.

125 In the context of a waterfall development process, we implement three models:
126 one for the architectural design (i.e. the software architecture driven model appli-
127 cable before the release of a system), one for the implementation/deployment phase
128 (we show how the QoS of a software architecture depends on the hardware
129 architecture), and one for the maintenance phase (i.e. the software architecture
130 driven model applicable after the release of a system).

131 In order to show the usefulness of our approach, we run these models on an
132 example coming from the domain of medical information systems. We also study
133 the sensitivity of the solutions to changes of parameters; we analyze, in particular,
134 the behavior of the system costs at varying of non-functional requirements, see
135 Potena et al. (xxx).

136 Although here we describe the phases and interactions that fit well in a waterfall
137 approach and show how our models can be employed in such a context, our
138 approach is not limited to the waterfall design process only. Different paradigms
139 can be considered, provided that the interactions between phases are properly taken
140 into account. Indeed, the interactions between phases may change among different
141 design approaches. For example, the interaction between the requirements and
142 design phases will repeat when performed within agile, iterative or incremental
143 development frameworks. In such cases the decision-making process would con-
144 verge faster, e.g., due the know-how acquired and/or the activities performed in the
145 previous iterations of the process. Also, in case of selecting new software units for
146 new requirements, potential compatibility problems with existing units can be
147 already recognized in the early phase of the process.

148 Our major contribution is to show how effectively optimization modeling
149 techniques can capture relevant aspects of the architectural decision-making process

150 in different lifecycle phases, thus representing a very relevant support for the
151 software engineer's tasks.

152 All the proposed models belong to the class of mixed-integer nonlinear pro-
153 gramming problems and therefore can be solved by means of exact and heuristic
154 optimization techniques such as spatial branch-and-bound (Belotti et al. 2009) and
155 Tabu-search. Although such problems are generally hard to solve due to
156 non-linearities and integrality, they can be handled by common solvers (we used
157 LINGO <http://www.lindo.com> in our computational assessment) since usually they
158 are small for most of the common software domains. For large scale problems,
159 however, search-based techniques, e.g., Tabu-search or genetic algorithms (Blum
160 and Roli 2003), can be successfully adopted. Indeed, such techniques have been
161 applied for obtaining solutions for several problems in the software engineering
162 domain, from requirements and project planning to maintenance and re-engineering
163 (Harman et al. 2012).

164 The chapter is organized as follows. In Sect. 14.2 we present related works and
165 discuss the novelty of our contribution. In Sect. 14.3 the most common problems
166 encountered for QoS tradeoffs analysis are discussed, and in Sect. 14.4 we intro-
167 duce the general formulation of an optimization model for such kind of analysis.
168 Section 14.5 describes the distributed medical informatics system adopted as
169 example. Sections 14.6, 14.7 and 14.8 detail the optimization models and their
170 application to the example for the architectural design, maintenance, and
171 implementation/deployment phases, respectively. Finally, conclusions are delin-
172 eated in Sect. 14.9. In Potena et al. (xxx) we have collected all the further details
173 that are not strictly necessary for this chapter understanding.

174 14.2 Related Work

175 A quite extensive collection of papers on decision-making processes across life-
176 cycle phases and on methods/tools able to predict and evaluate the QoS of a
177 software architecture can be found in literature. Decision-making frameworks have
178 been introduced to facilitate the reasoning process for different goals and from
179 different perspectives. For example, software architecture has been used for doc-
180 umenting and communicating design decisions and architectural solutions
181 (Clements et al. 2011). However, being the focus of this chapter on the QoS
182 tradeoffs' analysis of a software architecture, we report only papers that present
183 similar criteria for this task. This helps us to clearly describe, at the end of this
184 section, the novelty of this chapter with respect to the existing related work.

185 Several qualitative methods have been proposed in order to explicitly analyze
186 the impact of architectural decisions on system quality, among which the
187 well-known Architecture Tradeoff Analysis Method (Kazman et al. 1998) and Cost
188 Benefit Analysis Method (CBAM) (see, for example, the survey in Breivold et al.
189 2012). These evaluation techniques suffer of some weaknesses that mainly are the

subjective point of view of the analysts and the heavyweight process, which requires many steps and intense participation of stakeholders (Kim et al. 2007).

In order to overcome these limitations, qualitative attributes are transformed into quantitative figures, e.g., see the Multi-Criteria Decision Analysis (MCDA) technique that combines Analytic Hierarchy Process (AHP) and CBAM (Lee et al. 2009; Kim et al. 2007). Other common techniques such as AHP and Weighted Scoring Method (WSM) are used, for example, by component selection approaches (Kontio 1996). In particular, WSM estimates how to modify a software architecture, e.g. by introducing a different COTS component, with respect to a set of weighted criteria. The score of the change is calculated by the weighted sum of the criteria values. Alternatively, AHP suggests to define a hierarchy of criteria. Modification choices are compared in pairs and finally ranked on the basis of a score that combines the results of the comparison. Both the above methods come with serious drawbacks: the combinatorial explosion of the number of pair-wise comparisons, the need of extensive a priori preference information, and the highly problematic assumption of linear utility functions. Optimization techniques may solve some of these drawbacks because, in general, they do not need any weighting and/or ranking of the evaluation criteria (Neubauer and Stummer 2007).

Several research efforts have also been devoted in the last years to the designing of optimization methods for the analysis of software architectures (a quite extensive list of these approaches can be found in Aleti et al. 2013). Mostly depending on the lifecycle phase, different types of decisions and quality analysis methods are considered. Typically the decisions span from the service/component selection (e.g., Cardellini et al. 2012; Yang et al. 2009) through the deployment of components/services (e.g., Malek et al. 2012; Vinek et al. 2011) to the application of recurring software designs solutions² (e.g., Mirandola and Potena 2011). All these approaches basically provide guidelines to automate the search for an optimal architecture design based on the QoS tradeoffs.

The QoS tradeoffs analysis of such approaches basically is based on simple optimization models (see, e.g., Cortellessa et al. 2010) or multi-objective optimization models that, for example, maximize both reliability and performance (see, e.g., Cardellini et al. 2012). Different techniques are used to solve such optimization models, such as metaheuristic techniques, integer programming, or a combination of both (see, for example, surveys Harman et al. 2012; Aleti et al. 2013). For example, the work in Grunske (2006) shows how evolutionary algorithms and multi-objective optimization strategies, based on architecture refactorings, can be implemented to identify architecture designs, which can be used as an input for architecture tradeoffs analysis techniques.

Usually the goal of the existing approaches is to predict and/or analyze QoS attribute, like performance or reliability, starting from the architectural description of the system, or to select the architecture of the system, among a finite set of

²They provide a generic solution to address issues pertaining to quality attributes, like the architectural tactics (Vinek et al. 2011).

231 candidates, that better fulfill the required quality. In our previous works (Cortellessa
232 et al. 2010; Potena 2013), we have addressed the problem of system quality from a
233 different point of view: starting from the description of the system and from a set of
234 new requirements, we devise the set of actions to be accomplished to obtain a new
235 architecture. This is able to fulfill the new requirements with the minimum cost
236 based QoS tradeoffs (i.e., reliability vs. availability, and vs. performance).

237 Other challenges related to the quality analysis are represented by the lots of
238 different type of uncertainties that can be faced during the decision-making process.
239 The specification of the effect of architectural decisions on goals (e.g., functional or
240 nonfunctional requirements) is a difficult task. As a consequence, the process of
241 making early architectural choices is a risky proposition mired with uncertainty
242 (Esfahani et al. 2012). Several interesting approaches have been introduced in order
243 to make the uncertainty explicit and using it to drive the production process itself
244 (see, for example, Esfahani et al. 2012; Autili et al. 2011; Ghezzi et al. 2013) some
245 of which are detailed below). In particular, for the design time (early phases of the
246 software development process), the GuideArch framework (Esfahani et al. 2012)
247 guides the exploration of alternative architectures under uncertainty by exploiting
248 fuzzy mathematical methods. GuideArch allows to compare alternative architec-
249 tures with respect to system's properties (like cost and battery usage). The ADAM
250 (Adaptive Model-driven execution) framework (Ghezzi et al. 2013), based on
251 probability theory and probabilistic model checking, supports the development and
252 execution of software that tolerates manifestations of uncertainty by self-adapting to
253 changes in the environment, trying to do its best to satisfy certain non-functional
254 requirements (i.e., response time and the faulty behavior of components integrated
255 in a composite application).

256 Research efforts have also been spent in order to deal with parameters' uncer-
257 tainty (Meedeniya et al. 2012; Doran et al. 2011; Wang et al. 2012; Wiesemann
258 et al. 2008). In particular, in Meedeniya et al. (2012), a robust optimization
259 approach allows to deal with the impact of inaccurate design-time estimates of
260 parameters. A Bayesian approach has been introduced in Doran et al. (2011), in
261 order to systematically consider parametric uncertainties in architecture-based
262 analysis. In Wang et al. (2012), the propagation of a single parameter's uncertainty
263 on the overall system reliability estimation is analyzed. Finally, in Wiesemann
264 (2008), the stochastic programming is exploited to support the service composition
265 under quality attributes tradeoffs. In particular, the service composition problem is
266 formulated as a multi-objective stochastic program which simultaneously optimizes
267 some quality-of-service parameters (i.e., workflow duration, service invocation
268 costs, availability, and reliability).

269 The originality of this chapter mainly consists in showing how effectively opti-
270 mization modeling techniques can capture relevant aspects of the architectural
271 decision making process in different lifecycle phases, thus representing a very
272 relevant support for the software engineers' decisions. Our overall approach of
273 embedding optimization models for different lifecycle phases is, at the best of our
274 knowledge, the first example of an integrated framework for supporting developers'
275 decisions based on cost/QoS tradeoffs during the whole software development

276 process. Moreover, our optimization models are not tied to any particular devel-
277 opment process as well as they do not depend on the specific application domain.

278 14.3 Typical Problems of QoS Tradeoffs Modeling

279 There are some limitations in the analytical formulation of non-functional aspects of
280 components/services-based software systems mostly due to the intrinsic complexity
281 of the component/service inter-relationships. Here below we summarize the major
282 points.

283 In general, the quality attributes (such as response time and availability) depend
284 on many observable parameters (such as size of messages exchanged, number of
285 function points, etc.) that might be tightly correlated with each other. Some
286 assumptions are typically made in order to keep as simple as possible the model
287 formulation. For example, most reliability models for systems composed by basic
288 elements (e.g. objects, components or services Goseva-Popstojanova and Trivedi
289 2001; Krka et al. 2009; Immonen and Niemelä 2008; Becha and Amyot 2012)
290 assume that the elements are independent, namely the models do not take into
291 account the dependencies that may exist between elements. They assume that the
292 failure of a certain element provokes the failure of the whole system. What is
293 basically neglected under this assumption is the error propagation probability,
294 which in several real domains (such as control systems) is not an issue, because
295 component/service errors are straightforwardly exposed as system failures. In order
296 to relax such an assumption, an error propagation model must be introduced (see,
297 for example, the reliability model for service-based systems introduced in our
298 previous work Cortellessa and Potena 2007).

299 Also the non-functional properties are tightly correlated, and often depend on
300 each other. In fact, some conflicts could exist among quality attributes (Boehm and
301 In 1996), e.g., suitable tradeoffs between modifiability and performance have to be
302 provided while building a software architecture, as remarked in Lundberg et al.
303 (1999).

304 Sometimes the providers of pre-existing components/services are not able to
305 come up with the exact values of some non-functional properties, and simply get a
306 set of ranges over which the values may lie. For example, the component reliability
307 for a given component cost is usually specified over a range based on prior
308 experience (Gokhale 2007). If only ranges are available, then optimization can be
309 performed on a parametric model, i.e., a model with some parameters ranging
310 within provided limits, in order to observe the trend and sensibility of solutions.

311 In other cases, the information provided by vendors are not enough to estimate
312 the non-functional properties of a given component/service since some of its
313 parameters (e.g. cost or reliability) may be characterized by a not negligible
314 uncertainty. In the case of component reliability, the propagation of such uncer-
315 tainty is analyzed by Goseva-Popstojanova and Kamavaram (2004), Dai et al.

316 (2007). However, it was out of the scope of this chapter to deal with this kind of
 317 sensitivity analysis.

318 The reliability estimation methods typically deal with the operational profile
 319 (Musa 1993; Chandran et al. 2010) which is another factor that brings uncertainty in
 320 QoS analysis. In fact, the operational profile of the system is in general different
 321 from the one adopted to estimate the non-functional properties of elementary
 322 components/services. As remarked in Becker and Koziolok (2005), no standard
 323 model are available for describing the operational profile and hence it is necessary
 324 to take into account the transformations that the components may provide on it.
 325 “Inputs on the provided interfaces of a component are transformed along the control
 326 flow down to the required interfaces. Thus, the provided interfaces of subsequent
 327 components connected with the required interfaces receive a different operational
 328 profile than the first component. The transformations form a chain through the
 329 complete architecture of components until the required interfaces of components
 330 only execute functions of the operating system or middleware” (Becker and
 331 Koziolok 2005). However, if the operational profile of the system is not (fully)
 332 available at the design phase, the domain knowledge and the information provided
 333 by the software architecture in general are sufficient for estimating it, as suggested
 334 in Roshandel and Medvidovic (2007) or in Musa (1993).

335 The integration of components/services often entails mismatches whose handling
 336 cost should be included into the QoS tradeoffs modeling. Several approaches
 337 have been introduced to deal with the mismatches problems (e.g., see Park 2006;
 338 Younas et al. 2005 for the integration of web services in distributed system). For
 339 solving a mismatch between a requirement and a pre-existing software unit, different
 340 actions are possible, and different existing works could be exploited, such as
 341 the approach presented in Mohamed et al. (2007), which supports the resolution of
 342 mismatches during and after a COTS selection process by using an optimization
 343 model.

344 As far as concerns the non-functional requirements, the task of handling mis-
 345 matches between the properties of single components/services and the quality
 346 required for the whole system is even harder than one for the functional mis-
 347 matches, e.g., sometimes the improvement of a single software unit could not affect
 348 the quality of the whole system. Clearly, closed formulas for estimating the quality
 349 of the system as a function of the properties of components/services would be very
 350 helpful, but many problems have to be faced for defining them.

351 14.4 A General Formulation for Architectural Decisions 352 Versus Quality

353 In this section we propose a general optimization model that helps developers to
 354 make the QoS tradeoffs analysis of a software architecture.

Let $S = \{u_1, \dots, u_n\}$ be a software architecture made of n software units $u_i (1 \leq i \leq n)$ the composition of which results in services that the system offers to users.

Since the proposed model may support different lifecycle phases, we adopt a general definition of software unit: it is a self-contained deployable software module containing data and operations, which provides/requires services to/from other elementary elements. A unit instance is a specific implementation of a unit.³ For each unit u_i , let J_i be the set of instances available by vendors and \bar{J}_i the set of possible options for developing the instance in-house. Let u_{ij} be the j th instance of $J_i \cup \bar{J}_i$.

The analysis of the QoS tradeoffs is a broad decision-making process that consists of a set of actions aiming to modify the static and dynamic structure of the software architecture. The decisions within the different life-cycle phases are basically related to the following software actions:

1. *Introducing new software units*: One or more new software units may be embedded into the system.⁴ We call $NewS$ the set of new available software units that can provide different functionalities.
2. *Replacing existing unit instances with functionally equivalent ones available on the market*: The employed instance u_{ik} of a software unit u_i may be replaced with an element of the set J_i , i.e., with of the instances available for it on the market (e.g. a Commercial-Off-The-Shelf (COTS) component/web service). We assume that all the instances in J_i are functionally compliant with u_{ik} , i.e., each of them provides at least all services provided by u_{ik} and requires at most all services required by u_{ik} .⁵ The instances in J_i may differ from u_{ik} for cost and quality attribute (e.g. reliability and response time).
3. *Replacing existing unit instances with functionally equivalent ones developed in-house*: An existing instance of a software unit u_i may be replaced with one developed in-house. Developers could opt for different building strategies resulting in different in-house instances, i.e., the elements of the set \bar{J}_i . The values of quality attributes of such optional instances (e.g., reliability, response time) could vary due to the values of the development process parameters (e.g. experience and skills of the developing team).
4. *Modifying the interactions among software units in a certain functionality*: The system dynamics may be modified by introducing/removing interactions among software units within a certain functionality.

³The optimization model can work for any semantics given to software units under the condition that the parameters are associated to the correct units. The only difference, of course, is in the techniques needed to estimate the model parameters, but this is out of the scope of this chapter.

⁴Notice that such type of action has to be associated to another action that indicates how this unit interacts with existing units, therefore it modifies the interactions within certain functionalities (see last type of software action).

⁵As remarked in Cortellessa et al. (2010), such an assumption could be relaxed by introducing integration/adaptation costs.

Clearly, the system quality heavily depends on the hardware features, e.g., response time decreases as the processing capacity improves, and therefore decisions on software architecture must also take into account the decisions on the hardware characteristics of the system. Hardware decisions typically span from the deployment of software units on hardware nodes through to modify the characteristics of the underlying hardware resources (e.g., CPU, disk, memory, network throughput, etc.) to introducing/removing connection links among hardware nodes.⁶ Indeed, depending on the adopted engineering paradigm (e.g., CBSE or SOSE), different types of hardware changes may be performed. For example, as explained in Mirandola and Potena (2011), in the SOA domain, due to the fact that the services are not acquired in terms of their binaries and/or source code, but they are simply used while they run within their own execution environment (that is not necessarily under the control of the system using them), hardware changes can be suggested by the service providers.

Optimization Model Formulation

All the above actions can be modeled by decision variables that describe the software architecture instances selection process. In particular, let x_{ij} ($1 \leq i \leq n, j \in J_i \cup \bar{J}_i$) be the binary variable that is equal to 1 if the instance j is chosen for the software unit i , and 0 otherwise. Moreover, let z_h ($1 \leq h \leq |NewS|$) be the binary variable that is equal to 1 if the new software units h is chosen and 0 otherwise.

Let us suppose to analyze the system on the base of p quality attributes (such as cost, response time, availability, etc.). Suppose moreover that each attribute of any software unit depends on the value of parameters α_i^k 's, β_i^k 's, and γ_{ij}^k 's, where (i) the vector α_i^k describes the (at most) u software architecture observable parameters, e.g., the average number of invocations of a software unit within the execution scenarios considered for the software architecture, (ii) the vector β_i^k contains the (at most) v hardware observable parameters, e.g., the processing capacity of the node hosting the software unit, that is measured, for example, as the average number of instructions per second that there source can execute, and (iii) the vector γ_{ij}^k represents the (at most) w features of the implementation of u_i , e.g., the reliability of the instance used for replacing the existing unit. For the k quality attributes of a provided instance, the value of the features γ_{ij}^k 's is assumed to be either given from the software unit provider or estimated from the customer. On the contrary, for an in-house developed instance the γ_{ij}^k 's can be predicted by considering variables of the decision planning. For example, in Sect. 14.6, we express the reliability of an in-house instance as a function of a variable representing the amount of testing N_i^{tot} to be performed on that instance.

Let $F_k : \mathbb{R}^u \times \mathbb{R}^v \times \mathbb{R}^w \rightarrow \mathbb{R}$ ($\bar{F}_k : \mathbb{R}^u \times \mathbb{R}^v \times \mathbb{R}^w \rightarrow \mathbb{R}$) be the function that, on the base of the above parameters, returns the value of the k th quality attribute

⁶A deeper discussion on the hardware changes can be found in Mirandola (2011).

($1 \leq k \leq p$) of an existing (new) software unit. In particular, let $A_{ij}^k = \Gamma_k(\alpha_i^k, \beta_i^k, \gamma_{ij}^k)$ the value of the k th attribute of the provided/in-house instance u_{ij} .

For sake of readability, we introduce here a formulation without correlations among Γ_k 's, where each quality attribute does not affect other attributes and a self-contained analytical expression can be formulated for it. Obviously this is not always true, as it depends on the considered quality attributes and the model complexity. If quality attributes have to be correlated (Bass et al. 2002) (e.g., when perform ability is considered) then additional constraints may be needed, which can be expressed as *contingent decisions* (Jung and Choi 1999).

We can represent the value of the k th quality attribute of the i th existing software unit as a function of the decisional strategy \mathbf{x} :

$$\theta_i^k = \sum_{j \in J_i \cup J_i} \Lambda_{ij}^k x_{ij} \quad (14.1)$$

Similarly, we can represent the value of the k th quality attribute of the h th new software unit as a function of the decisional strategy \mathbf{z} :

$$\theta_h^{-k} = z_h \bar{\Gamma}_k(\alpha_i^k, \beta_i^k, \gamma_{ij}^k) \quad (14.2)$$

Let $G_k : \mathbb{R}^n \times \mathbb{R}^{|\text{News}|} \rightarrow \mathbb{R}$, with ($1 \leq k \leq p$), be the function that returns the k th quality attribute of the whole system on the base of the same attributes of each existing/new software unit. And let us assume (without loss of generality) that the values of each quality attribute k are constrained to be above a lower threshold value Θ^k . Assume, moreover, that the cost is the first quality attribute, i.e., $\theta_i^0(\bar{\theta}_i^0)$ express the cost of the existing (new) software units. Finally, let $Cost : \mathbb{R}^n \times \mathbb{R}^{|\text{News}|} \rightarrow \mathbb{R}$ be the cost function of the whole system that clearly depends on the costs of all the existing (new) software units. Different cost models could be used to define $Cost$, e.g., it may also include the potential costs of software unit adaption (i.e. the glue ware). For the sake of readability, we introduce here a formulation without correlation between the software unit costs and the other software/hardware quality attributes.

The general formulation of the optimization model for the QoS tradeoffs analysis is given by:

$$\min_{\mathbf{x}, \mathbf{z}} Cost(\theta^0, \bar{\theta}^0) \quad (14.3)$$

s.t.

$$G_k(\theta^0, \bar{\theta}^0) \geq \Theta^k \quad \forall k = 1 \dots p$$

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$$\sum_{j \in J_i \cup J_i} \Lambda_{ij}^k x_{ij} = \theta_i^k \quad \forall k = 1 \dots p, \quad \forall i = 1 \dots n$$

$$z_h \bar{\Gamma}_k (\alpha_h^k, \beta_h^k, \gamma_h^k) = \bar{\theta}_i^k \quad \forall k = 1 \dots p, \quad \forall h = 1 \dots |NewS|$$

$$\sum_{j \in J_i \cup J_i} x_{ij} = 1 \quad \forall i = 1 \dots n$$

$$x_{ij} \in \{0, 1\} \quad \forall i = 1 \dots n, \quad \forall j = 1 \dots p$$

$$z_h \in \{0, 1\} \quad \forall h = 1 \dots |NewS|$$

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480 Other constraints (e.g., equations to predict α_i^k 's and β_i^k 's).

481 14.5 An Example: A Distributed Medical Informatics 482 System

483 In this section we describe the main features of an example that we will use for
484 illustrating the application of our approach (see Sects. 14.6, 14.7 and 14.8). For
485 sake of readability, a description of the high-level structure of the system, together
486 with all the details on the models, i.e., the meaning of additional parameters and
487 constraints and on the computational results is available in Potena et al. (xxx).

488 We have considered the distributed medical informatics system described by
489 Yacoub et al. (1999) mainly because its features allow us to show how effectively
490 optimization modeling techniques can capture relevant aspects of the architectural
491 decision making process in different lifecycle phases. Shortly, medical institutions
492 need in general to exchange information, e.g., medical images, between each other.
493 Actually, they form a client/server system where the *AE Client* subsystem is con-
494 nected to the *AE Server* subsystem by the *Network* subsystem. The communication
495 between the entities of the system is performed using Digital Imaging and
496 Communication in Medicine (DICOM) standard,⁷ which is typically used for
497 producing, processing and exchanging medical images: “The DICOM specifies the
498 transport and presentation layer for a network protocol as DICOM Upper Layer
499 (*DICOM UL Client* and *Server* subsystems)” (Yacoub et al. 1999).

500 In the following sections, we will analyze the three scenarios identified by
501 Yacoub et al.: We will consider *AE Client*, *Network*, *AE Server*, *DICOM UL Client*
502 and *Server* subsystems as architectural elementary elements of the system.
503 Moreover, we will suppose that *Network* subsystem does not identify all the net-
504 work, but a component which is deployed along the network.

⁷<http://medical.nema.org/>.

14.6 Architectural Design Phase

14.6.1 Before Release (Platform Independent)

For the design phase, the general optimization model (3) is instantiated with a mathematical formulation that stems from our previous work in the context of component based software (Cortellessa et al. 2006). Specifically, we consider the following architectural decisions: (i) replacing existing unit instances with functionally equivalent ones available on the market, and (ii) replacing existing unit instances with functionally equivalent ones developed in-house.

We report the model formulation by plugging the problem in a general application domain, where the build-or-buy decisions refer to general software unit rather than components. Additional constraints on delivery time and reliability of the system are considered, and decision planning variables associated to the amount of testing to be performed on each in-house instance are introduced.

Our model definition makes the following significant assumptions. (i) We assume that the pattern of interactions within each scenario does not change by changing the software unit instance. (ii) We only consider the sequential execution of the software units, and we assume that the units communicate by exchanging synchronous messages. (iii) From a reliability viewpoint, we suppose that the software units are independent, namely we assume that the failure of an unit provokes the failure of the whole system. We only consider crash failures that are failures that (immediately and irreversibly) compromise the behavior of the whole system. Besides, we suppose that a unit shows the same reliability across different invocations. (iv) We assume that the operational profile of the system is the same one used for certifying the component. (v) Finally, we assume that sufficient manpower is available to independently develop in-house unit instances. Note that the above assumptions are shared with most of the models in this domain, as discussed in Sect. 14.3.

Let us suppose to be committed to assemble the system by the time T while ensuring a minimum reliability level R and spending the minimum amount of money. Let N_{ij}^{tot} be the integer variable representing the total number of tests performed on the in-house developed instance j of the i th unit.⁸ Figure 14.1 summarizes the parameters and the expressions used in the model formulation. Specifically, (i) the development cost and the delivery time of an in-house instance are computed by considering the development time, the testing time and the number of tests. (ii) The reliability of the whole system can be obtained as a function of the probability of failure on demand of its elementary elements. In particular, the expression of the system reliability reported in Fig. 14.1 is the probability of a failure-free execution of the system, and hence the reliability constraint is

⁸The effect of testing on cost, reliability and delivery time of provided units is instead assumed to be accounted in the parameters.

1. Model Parameters

s_i	average number of invocations
μ_{ij}	probability of failure on demand of the provided instance j
c_{ij}	cost of the provided instance j
d_{ij}	delivery time of the provided instance j
τ_{ij}	average time to perform a test case on the in-house instance j
p_{ij}	probability that the in-house instance j is faulty
π_{ij}	testability of the in-house instance j
\bar{c}_{ij}	unitary development cost of the in-house instance j
t_{ij}	estimated development testing time of the in-house instance j

N_{ij}^{suc} number of successful (i.e. failure-free) tests performed on the in-house j

$$N_{ij}^{suc} = (1 - \pi_{ij}) N_{ij}^{tot}$$

2. Cost Objective Function:
$$COF = \sum_{i=1}^n \left(\sum_{j \in J_i} \bar{c}_{ij} (t_{ij} + \tau_{ij} N_{ij}^{tot}) x_{ij} + \sum_{j \in J_i} c_{ij} x_{ij} \right)$$

3. System Reliability : RelSys =
$$\prod_{i=1}^n e^{-\left(\sum_{j \in J_i} \theta_{ij} s_i x_{ij} + \sum_{j \in J_i} \mu_{ij} s_i x_{ij} \right)}$$

4. The probability of failure on demand of the j -th in-house developed instance:
$$\theta_{ij} = \frac{\pi_{ij} \cdot p_{ij} (1 - \pi_{ij})^{N_{ij}^{suc}}}{(1 - p_{ij}) + p_{ij} (1 - \pi_{ij})^{N_{ij}^{suc}}}$$

5. The delivery time of the software unit i :
$$DT_i = \sum_{j \in \bar{J}_i} (t_{ij} + \tau_{ij} N_{ij}^{tot}) x_{ij} + \sum_{j \in J_i} d_{ij} x_{ij}$$

Fig. 14.1 Design phase: parameters and cost, reliability and delivery time expressions

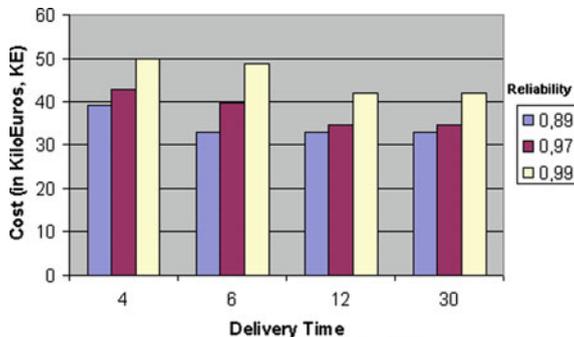
543 $RelSys \geq R$. (iii) The delivery time constraints can be expressed as
 544 $DT_1 \leq T, \dots, DT_n \leq T$.

545 **Experimenting the model on an example** In order to show the practical use-
 546 fulness of the model, we apply it to the example presented in Sect. 14.5.

547 Figure 14.2 reports a synthesis of the results obtained by solving the opti-
 548 mization model with different values of T and R . The former spans from 4 to 30
 549 whereas the latter from 0.89 to 0.99.

550 As expected, the total cost of the application decreases for the same value of the
 551 reliability bound R and increasing values of the delivery time limit T . On the

Fig. 14.2 Solutions for the design phase



552 otherhand, for the same value of T the total cost decreases while decreasing the
 553 reliability bound R (i.e. less reliable application required).

554 As shown in Potena et al. (xxx), the model tends to select in-house instances for
 555 increasing values of T because they become cheaper than the available provided
 556 instances. The total costdecreases while T increases because it is possible to
 557 increase the amount of testing to perform. The in-house instances remain cheaper
 558 than the corresponding provided instances even in cases where a non negligible
 559 amount of testing is necessary to make them more reliable with respect to the
 560 available provided instances.

561 In this example, the in-house instances result cheaper than the provided
 562 instances, but real situations may be different. In fact, an in-house unit could be
 563 built by adopting different strategies of development. Therefore, its values of cost,
 564 reliability and delivery time could vary due to the values of the development
 565 process parameters (e.g. experience and skills of the developing team). In Potena
 566 et al. (xxx) we also study the sensitivity of the model to changes in its parameters
 567 (we analyze, in particular, the behavior of the system costs at varying of
 568 non-functional requirements).

569 14.7 Maintenance Phase

570 14.7.1 After Release (Platform Independent)

571 In this section, we instantiate the general optimization model (3) for supporting the
 572 maintenance phase. Specifically, we show how an optimization model can support
 573 the software unit replacement maintenance activity for overcoming an *unexpected*
 574 system failure. *Unexpected* means that, on the basis of the certified reliability of the
 575 elementary software units, a failure shall not occur so early. Under the assumption
 576 that exactly one faulty software unit is present in the system, the proposed opti-
 577 mization model aims to maintain the system by suggesting how to reconfigure it.
 578 After a software failure occurs, our approach searches for a different system

579 configuration (e.g. by replacing a (some) unit(s)) that minimizes the costs while
 580 raising the system reliability by a fair amount that (hopefully) allows in future to
 581 avoid unexpected failures. Indeed, the model solution may suggest either to replace
 582 a faulty software unit by a provided instance or to perform on the faulty software
 583 unit an additional number of test cases if it has been developed in-house.

584 The mathematical formulation, similar to that described in Sect. 14.6, has been
 585 presented in Cortellessa and Potena (2009) in the context of component-based
 586 software. In this chapter we plug the model in a general application domain, where
 587 the decisions refer to general software units rather than components.

588 Let S be the software architecture of a deployed system that has been assembled
 589 following the architectural approach presented in Sect. 14.6. In particular, let
 590 (\bar{x}, N^{tot}) be the description of the instances chosen to build S at minimum cost while
 591 assuring (among others) a system reliability greater than the threshold R . For sake
 592 of readability, suppose that the possibly in-house built instance for the software unit
 593 i is included in these J_i (and therefore $\bar{x}_{i0} = 1$ means that the i th software unit has
 594 been developed inhouse). Moreover, assume that an *unexpected* system failure
 595 occurs and that no specific monitoring action is devised to identifying the faulty unit
 596 originating the failure.

597 Let R' be the new reliability threshold required for the whole system (i.e. $R' > R$)
 598 and T' be the time limit for this maintenance action to be completed.

599 Given the current solution (\bar{x}, N^{tot}) , let $N_{Test_i} (\forall i = 1, \dots, n)$ be the number of
 600 test cases required for the unit i in order to satisfy the new reliability threshold R' .
 601 The number ΔN_i of possible additional test cases to be performed on the i th unit is
 602 given by $\Delta N_i = \max\{0, N_{Test_i} - N_i^{tot}\}$. Since the system has been already assem-
 603 bled, new costs incur only if additional tests are performed on in-house instances,
 604 i.e., $\Delta N_i > 0$, and/or existing instances are replaced by new instances bought by
 605 vendors, i.e., $\bar{x}_{ij} = 1$ and $x_{ij} = 0$. The latter case can be modeled by introducing a
 606 new binary variable $y_{ij} \geq x_{ij} - \bar{x}_{ij}$. Differently from the model presented in
 607 Sect. 14.6, the objective function and the constraints of the maintenance model take
 608 into account only such kind of costs, see Fig. 14.3.

609 **Experimenting the model on an example** In order to show the practical use-
 610 fulness of the model, we apply it to the example presented in Sect. 14.5. In par-
 611 ticular, among the results of the architectural design phase (see Sect. 14.6), we
 612 picked the system configuration $[u_{11}, u_{21}, u_{32}, (u_{40}, 128), u_{51}]$ corresponding to the
 613 case ($T = 4, R = 0.97$). Here, $(u_{40}, 128)$ means that the fourth software unit has
 614 been built in-house and 128 test cases has been performed on it.

615 Figure 14.4 reports the results obtained from solving the optimization model for
 616 different values of T' and R' . Each bar represents the minimum cost for a given
 617 value of the delivery time bound T' and a given value of the reliability bound R' .
 618 The former spans from 5 to 50 whereas the latter from 0.98 to 0.992.

619 As expected, the maintenance cost of the system increases for given T' and
 620 increasing R' . However, for the same value of R' the cost decreases while increasing
 621 T' which means that a larger availability of time helps to reduce maintenance cost.

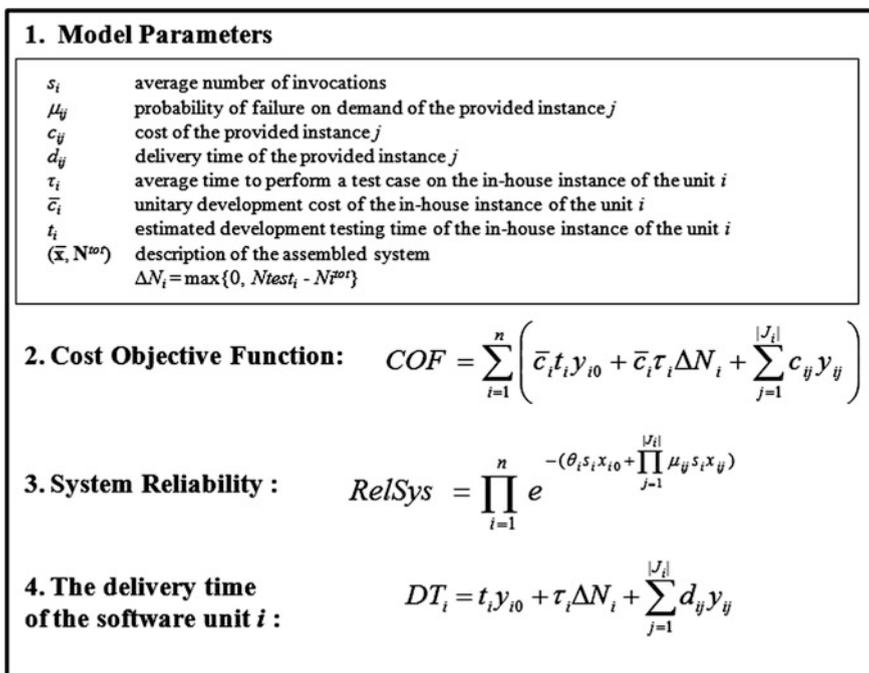
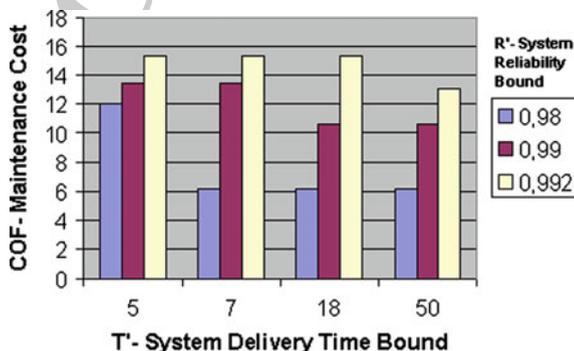


Fig. 14.3 Maintenance phase: cost, reliability and delivery time expressions

Fig. 14.4 Model solutions for the maintenance phase



622 The model suggests restructuring the system by working on the second and
 623 fourth software units: in some cases it suggests to perform additional testing on the
 624 fourth unit, while in all cases it argues to replace the second software unit with
 625 either its in-house instance or with its second or third provided instance available.

626 If we increase the value of R' to 0.995 and set $T' = 18$, then the model provides
 627 the solution $[u_{11}, u_{23}, u_{32}, (u_{40}, 452), u_{52}]$, with a maintenance cost equal to 26.268
 628 KE and a system reliability equal to 0.996227. In this case the model suggests

629 replacing also the fifth unit. If it would keep the first provided instance for the fifth
 630 unit (i.e. if the fifth software unit would not be replaced), the reliability constraint
 631 would be not satisfied. In fact, the system reliability would be equal to 0.992548.

632 In Potena et al. (xxx) we study the sensitivity of the model to changes in its
 633 parameters. We also show how, under no-monitoring assumptions and in case a
 634 monitoring action allows identifying the faulty software unit, the model can
 635 leverage the approach to overcome an *unexpected* failure of a system, see
 636 Cortellessa and Potena (2009).

637 14.8 Implementation/Deployment Phase

638 In this section, we instantiate the general optimization model (3) in order to support
 639 the activities of the implementation/development phase. In particular, we show how
 640 changes in the hardware features may affect the system quality and therefore the
 641 software decisions. As in the previous phases, the model's solution describes the
 642 instances to choose for build up a minimum cost software architecture that satisfies
 643 reliability and performance constraints. In addition, the model of the deployment
 644 phase also suggests the hardware nodes on which the software unit shall be
 645 deployed.

646 The mathematical formulation makes the following significant assumptions.
 647 (i) We assume that an UML Sequence Diagram (SD) describes the dynamic of each
 648 available functionality in terms of interactions that take place between software
 649 units (however, multiple Sequence Diagrams could be lumped by using the
 650 methodology suggested in Uchitel et al. 2003). (ii) The communication between
 651 two components co-located in the same node is assumed totally reliable, because it
 652 does not use any hardware links. (iii) Finally, we make all the assumptions of the
 653 model that we have introduced for the architectural design phase (see Sect. 14.6).

654 Let H be the set of hardware nodes on which the software units can be deployed,
 655 and L the set of (uni-directional) network links between hardware nodes. A link
 656 implements a connectors between components deployed on different hardware
 657 nodes.

658 Additional binary variables d_{ik} ($i \in S, k \in H$) and $h_{i' i}^l$ ($l \in L, i, i' \in S$) are needed
 659 to describe how to deploy software units on hardware nodes and how connect-
 660 software units to each other. In particular, (i) d_{ik} is equal to 1 if the node k is chosen
 661 for software unit i , and 0 otherwise, and (ii) $h_{i' i}^l$ is equal to 1 if the link l is chosen to
 662 connect the software units i and i' , and 0 otherwise. Each software unit i must
 663 be deployed on exactly one node k , i.e., $\sum_{k \in H} d_{ik} = 1, \forall i \in S$, and a path must
 664 exist between the components i and i' if a call exists between them. The latter
 665 condition can be easily expressed as network flow constraints. Also constraints on
 666 the capacity of the nodes and the bandwidth of the network links have to be
 667 considered, see Potena et al. (xxx) for details.

668 Assume that the performance of the system is measured in terms of calls'
 669 response time, and that a maximum threshold $ResT$ has been given. The response
 670 time RT_f of the functionality f can be obtained as a function of the processing time
 671 and the network time, see Fig. 14.5. In a worst-case scenario, all the functionalities
 672 should satisfy the performance threshold, hence the constraints
 673 $RT_1 \leq ResT, \dots, RT_{|F|} \leq ResT$ have to be included in the formulation. Alternatively,
 674 in an average-case scenario, the response time RT of the whole system can be
 675 computed in terms of arrival rate λ_f of the calls for the f th functionality as

$$RT = \sum_{f \in F} \sum_{i \in F} \frac{\lambda_f}{\lambda_i} RT_f$$
, and therefore the performance constraint can be simply
 677 expressed as $RT \leq ResT$.

678 The evaluation of the reliability of each functionality, see Fig. 14.5, takes into
 679 account that two software units may be connect from a path of more than one link.
 680 Note that the communication between two software units co-located in the same
 681 node is assumed totally reliable, because it does not use any hardware link. Again,

1. Model Parameters

c_{ij}	cost of the provided instance j
I_f	set of software unit involved in the f -th scenario
θ_{ij}	probability of failure on demand of the provided instance j
φ_l	probability of failure on demand of the l -th link
bp_{if}	number of busy periods that the unit i shows in the SD_f
$ Interact(i, i', f) $	number of interactions that the units i and i' exchange in the SD_f
TS_{ij}	task size of the provided instance j
PC_k	processing capacity of the hardware node k
$MS_{ii'}$	average size of an exchanged message between unit i and i'
PS_l	processing speed of the link l

2. Cost Objective Function:
$$COF = \sum_{i=1}^n \left(\sum_{j \in J_i} c_{ij} x_{ij} \right)$$

3. Reliability of the f -th system functionality :

$$REL_f = \prod_{i \in I_f} \left(\sum_{j \in J_i} x_{ij} (1 - \theta_{ij})^{bp_{if}} \cdot \prod_{l \in L} \left(\prod_{i' \in I_f} (1 - \varphi_l)^{|Interact(i, i', f)| h_{ii'}^1} \right) \right)$$

4. Response time of the f -th system functionality:

$$RT_f = \sum_{k \in H} \sum_{i \in I_f} bp_{if} d_{ik} \left(\sum_{j \in J_i} \frac{TS_{ij}}{PC_k} x_{ij} \right) + \sum_{l \in L} \left(\sum_{i, i' \in I_f} \left(|Interact(i, i', f)| h_{ii'}^1 \cdot \frac{MS_{ii'}}{PS_l} \right) \right)$$

Fig. 14.5 Implementation/deployment phase: cost, reliability and performance expressions

in a worst-case scenario, the constraints $REL_f \geq R, (f \in F)$ must be considered, whereas in an average-case scenario, the reliability of the system is

$$REL = \sum_{f \in F} \frac{\lambda_f}{\sum_{i \in F} \lambda_i} REL_f \text{ and the reliability constraint is } REL \geq R.$$

Experimenting the model on an example In this section we conclude the example presented in Sect. 14.5.

Since in general the implementation phase takes place between the architectural design and the deployment, at the deployment time no real distinction, for sake of modeling, needs to be made between in-house and provided instances. This is why the in-house instances indicated by the model solution of the architectural design phase in the scenario ($T = 30, R = 0.99$) are now simply considered as possible provided instances. The hardware architecture consists of three hardware nodes, see Potena et al. (xxx) for details on the model parameters.

Figure 14.6 reports the results provided by the optimization model by setting the probability of failure of the links to a value between 0.00001 and 0.0004, the processing speed of the links to 200 bits/s (measured as the average number of bits per second), the arrival rate for a service provided by the system to 1, and the reliability required to 0.97 and 0.99. Two configurations of the processing capacities of the nodes (measured as the average number of instructions per second, ips) have been considered: the first with 60, 80, and 90 ips for the first, second and third node, respectively; the second with 50, 80, and 50 ips.

As expected, for a given configuration of processing capacities of the hardware nodes and for the same value of the probability of failure of the links, the cost decreases while decreasing the reliability required for the system. On the other hand, for the same values of reliability and probability of failure of the links, the second configuration of processing capacities requires a more expensive solution.

The deployment of the software unit could change as the probability of the failure of the links varies, even when the total cost of the system remains unchanged. Indeed, in some cases it is not possible to deploy the software unit in

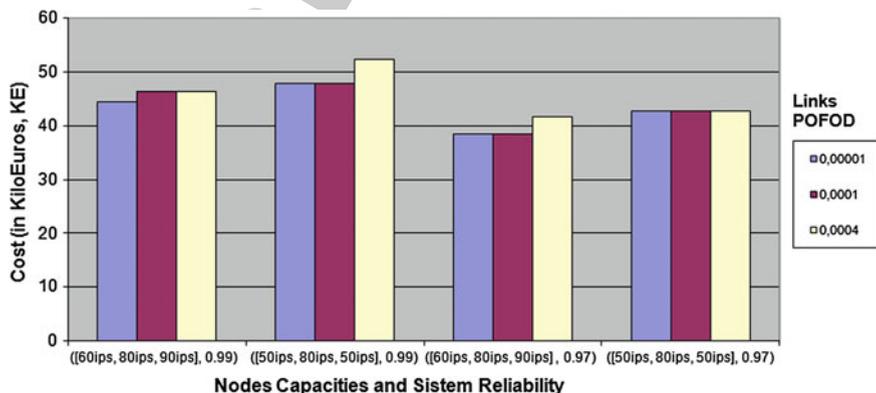


Fig. 14.6 Model solutions for the implementation/deployment phase

710 the same way, because this does not guarantee the reliability threshold of the
711 system. For example, for the scenario $(([60, 80, 90], 0.99), 0.0001)$ the model
712 suggests a configuration of nodes that is different from the one suggested for the
713 scenario $(([60, 80, 90], 0.99), 0.0004)$. In fact the reliability achieved with the
714 former configuration of nodes would be equal to 0.98853 with the probability of
715 failure of the links fixed to 0.0004. In other cases, it is possible to deploy the
716 software units on the hardware nodes in the same way. For example, the config-
717 uration of nodes that the model returns for the scenario $(([50, 80, 50], 0.99),$
718 $0.00001)$ is optimal also for the scenario $(([50, 80, 50], 0.99), 0.0001)$. In fact, the
719 reliability achieved with the former configuration would be equal to 0.99099 with
720 the probability of failure of the links fixed to 0.0001.

721 Therefore, the probability of failure of the links, that would have not emerged
722 during the architectural design phase where the information of the links (i.e. the
723 hardware architecture) is not taken into account (see Sect. 14.6), may sensibly affect
724 the reliability of the system. As we have remarked in Sect. 14.1, the QoS prediction
725 gets more accurate while progressing in the development process because more
726 knowledge is available about the features of the system. In Potena et al. (xxx) we
727 also study the sensitivity of the model to changes in its parameters.

728 14.9 Conclusions

729 In this chapter, we have showed how optimization models can be of support for the
730 architectural decision-making process based on QoS tradeoffs along the whole
731 software lifecycle. We have focused on the architectural design, the
732 implementation/deployment, and maintenance phases, and for each phase we have
733 introduced an optimization model that supports the decisions on the basis of the
734 available knowledge in the specific phase. We have merged the three models in the
735 same approach, and we have shown the usefulness of our approach by applying it to
736 the same example in the domain of medical information systems.

737 The work presented in this chapter is the result of our research effort in the last
738 years. As we report here below, besides the models formulation, we have built
739 software tools to support the automated model generation and solution. Basing on
740 this experience we can assert that optimization modeling is a very promising
741 approach to formulate certain problems in the field of software quality analysis.
742 This is especially true in cases where decisions have to be made among different
743 alternatives that may lead to different software costs.

744 The most evident limitation of such approaches nowadays is the necessity to
745 express objective functions as well as constraints in closed mathematical formulas.
746 This is not trivial for many non-functional properties and scenarios. In addition,
747 with the increasing complexity of software systems based on components/services,
748 the size of these models can sensibly grow. This aspect leads to prefer heuristic
749 search-based techniques to exact optimization tools.

Therefore we devise for the near future the necessity to work in the definition of closed mathematical formulas for different quality attributes. Beside this, we also intend to work on relaxing the model assumptions that we have introduced throughout this chapter. In particular a quite relevant aspect to work on is represented by the dependencies among different quality attributes and among parameters within the same optimization model. In this direction, we also intend to investigate the use of search based techniques, such as metaheuristics, and the multi-objective optimization for solving large scale models.

For the model for architectural design phase we have already provided the tool, called CODER (Cost Optimization under DELivery and Reliability constraints) (Cortellessa et al. 2006), which generates and solves the model automatically. We are also designing an integrated tool, based on our optimization models that may assist software designers during the whole software life cycle. It would be interesting to embed such a tool into a CASE tool, for example the one presented in Cancian et al. (2007), for supporting and automating the development of a component-based system.

Acknowledgments This work has been partially supported by the VISION European Research Council Starting Grant (ERC-240555), and by European Commission funding under the 7hFramework Programme IAPP Marie Curie program for project ICEBERG no. 324356.

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